



vendura

A BREAKTHRU COMPANY ▼

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VENDURA SOLID SURFACE LIMITED WARRANTY

Product

Vendura products are warranted for a period of ten (10) years from the date of purchase. This warranty covers defects in the workmanship and/or materials of the product. Upon the receipt of a warranty claim; 1) Vendura shall verify the defect, and 2) Vendura shall repair or replace, at our option, the defective product. The customer must contact Vendura prior to taking any action to fix any problem(s) that exist. Failure to contact Vendura prior to making any alterations may result in voiding this warranty.

The full replacement cost of the defective product is covered during the first three (3) years of this warranty. For the remaining seven (7) years of the warranty we will repair or replace the defective product on a pro-rated basis. The charge will be pro-rated for only the number of years the product has been in use beyond the initial three years.

Installation

Vendura installation work is warranted for a period of one (1) year from the date of install. This warranty covers defects in the installation workmanship. Upon the receipt of a warranty claim; 1) Vendura shall verify the defect, and 2) Vendura shall repair or replace, at our option, the defective product. The customer must contact Vendura prior to taking any action to fix any problem(s) that exist. Failure to contact Vendura prior to making any alterations may result in voiding this warranty.

Conditions of Warranty

No further monetary considerations of any kind are covered under this limited warranty. Collateral damages resulting from a defect or flaw in the workmanship and/or the materials are not the responsibility of Vendura Industries, LLC.

New product must be inspected prior to installation. Vendura is not responsible for any costs associated with installing damaged product.

Product must be installed per Vendura Installation Instructions WI-00073, visit www.vendura.com. Failure to follow the installation instructions shall void the warranty.

This warranty does not cover damage resulting from customer storage of products, transportation, or installation. This warranty does not cover surface stress cracks caused by improper handling. This warranty does not cover damage caused by acidic cleaners/chemicals (PH<3), extreme heat (temperatures in excess of 275° Fahrenheit), extreme cold, or any other violations of the Maintenance and Care instructions. This warranty does not cover damage caused by exceeding the maximum allowable weight limit of the shower system, 450 pounds. If circumstances require higher weight capacities, please contact Vendura for specific bariatric shower systems.